

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 30th day of December 2020
C.G.No.51/2020-21/ Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. R.M.M. Baig
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Independent Member

Between

P.Ram Mohan Reddy,
Penuballi (V),
Buchi (M),
Nellore Dt..

Complainant

AND

1. Assistant Accounts Officer/ERO/Buchireddypalem
2. Deputy Executive Engineer/ O/Buchireddypalem
3. Executive Engineer/O/Kavali

Respondents

ORDER

1. The case of the complainant is that Sri Polireddy Ram Mohan Reddy Penuballi (V) Buchi Mandalam, Nellore Dt. filed a complaint before this Forum on 16.10.2020 stating that the department levied CC charges to his service under Cat-II instead of Cat-V during the financial year from 2018 to 2020. Hence he requested the Forum to refund the CC charges levied for the F.Y from 2018 to 2020. The same was registered as C. G. No. 51/2020-21.
2. Respondents No. 1,2 and 3 filed joint written submission on 14.12.2020 stating that the supply was released on 16.12.2018 vide USC No.3241306001481 under Category-II (commercial) since the consumer applied under commercial category. The consumer P. Rammohan Reddy has registered in CSC for change of category from LT - II to LT -V (Sugar Crusher) vide CSC Application No.32413C007212019Nov25. Afterwards he has also represented to CGM/RAC/APSPDCL/ Tirupati for clarification of tariff and classified that the same was issued vide Lr No. CGM/APSPDCL/GM/RAC/P.No.11/ D.No.38/20, dt : 02.01.2020 that the sugar crusher comes under category-V B free category. In the light of the said clarification, the category of the consumer has been

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DATE 31/12

changed from LT Cat- II to LT Cat-V w.e.f. 27.03.2020 and also an amount of Rs.132/- (Rupees one hundred and thirty two only) was withdrawn for the F.Y. 2020-21 and the consumer is not satisfied with the benefit allowed to him for the F.Y. 2020-21.

3. Personal hearing through video conferencing was conducted on 22.12.2020. Heard both parties. Both parties reiterated their versions. The complainant has not satisfied with the conversation, action of respondents and he requested the Forum for refund of the entire paid amount with reference to Tariff i.e. free Tariff from 01.04.2019 onwards.

The Tariff Order issued for the F.Y. 2019-20 by the Hon'ble Commission for Cat-V B is applicable to non-corporate farmers/sugarcane crushing\rural/Horticulture nurseries and they are exempted to pay any amount.

In view of the specific provisions given in the above Tariff order, we are of the opinion that the complainant is eligible to be under Cat-V B and need not pay any charges for consumption. So the amount paid by the complainant from 01.04.2019 to 26.03.2020 shall be refunded.

It is the responsibility of the officers concerned to change the category according to Tariff and made applicability of appropriate Tariff whenever the Tariff changes. But no such action has been taken in this case.

The amount shall be refunded to the complainant within 15 days from the date of receipt of this order and submit compliance report within 15 days thereon.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.


This order is passed on this, the day of 30th December'2020.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.